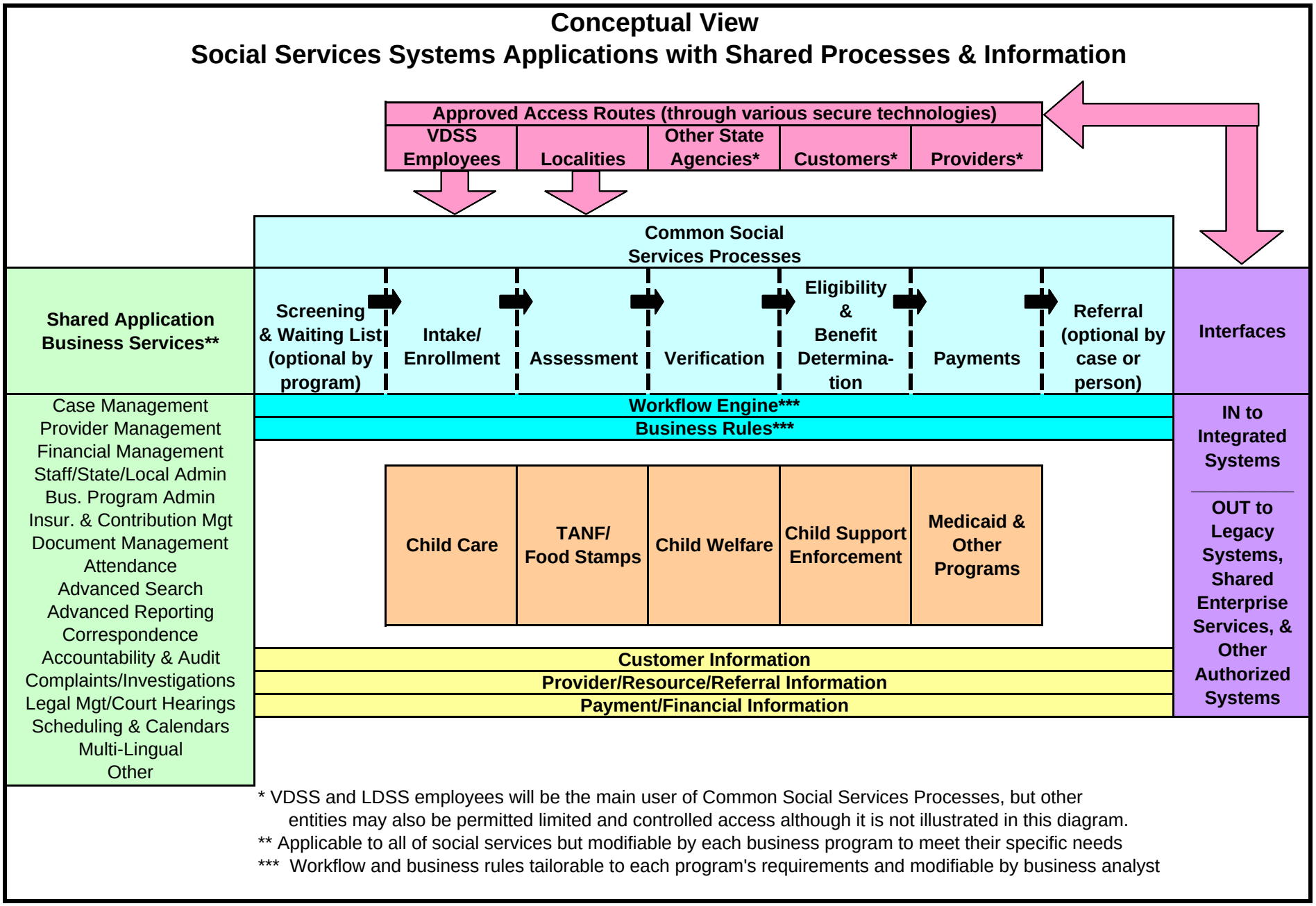
Conceptual View
Social Services Systems Applications with Shared Processes & Information



* VDSS and LDSS employees will be the main user of Common Social Services Processes, but other entities may also be permitted limited and controlled access although it is not illustrated in this diagram.

** Applicable to all of social services but modifiable by each business program to meet their specific needs

*** Workflow and business rules tailorable to each program's requirements and modifiable by business analyst

The diagram above illustrates at a high-level the VDSS long-term desires for integrated systems. This schematic recognizes VDSS' belief that (1) our social services business programs follow similar processes although they may have different rules for each process phase, and that (2) data and services should be shared between programs, as allowable by security and privacy rules. Ideally, the technology could change beneath the processes as necessary over time without major business disruption, and Federal/State/Local mandates could often be implemented by skilled business analysts (and without intervention by programmers).